

# RWCSL

## SERVICES AVAILABLE

### READINESS & VALIDATION

From readiness activity and testing through to team exercises and ISO 22301 Lead Auditor review, we match activities to your Board's risk appetite, system maturity and budget.

### CAPABILITY DEVELOPMENT

Organisational change, out of date arrangements or just a gap in knowledge & capacity? We are experienced at developing sustainable and effective crisis management & business continuity arrangements which you can then embed and maintain.

### TRAINING & SUPPORT

Our experienced trainers tailor packages to a needs analysis of your audience. We use tried and tested techniques that engage and develop Managers.

## BUSINESS CONTINUITY & CRISIS MANAGEMENT

Navigating through the maze of standards, good practice and guidance to establish and maintain your resilience arrangements can be a daunting task.

Have you established objective mechanisms to measure the effectiveness of your crisis management and business continuity management system (BCMS)?

Our Team of experienced and skilled Staff and Associates have worked across a range of sectors and disciplines to establish, validate and measure crisis management arrangements and BCMS within the context of a business' organisational resilience activities.

Our thorough, tailored and pragmatic approach to projects means we can confidently support you through each stage of the Business Continuity Institute Good Practice Guidelines Professional Practices and relevant elements of key standards such as ISO 22301.

We partner with leading organisations and suppliers to demonstrate our commitment to high standards, good practice and forward thinking industry debate. We support the aims and objectives of the Business Continuity Institute (BCI) and adhere to the training guidelines of the Continuing Professional Development (CPD) Service.



Business Continuity  
Institute  
Partner



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## EXAMPLE ACTIVITIES

### INITIATION

- Trouble shoot, develop and validate crisis management arrangements
- BCMS scoping, Strategy development, strategic Business Impact Analysis
- Establishment of BCMS Framework documentation
- Gap analysis against guidelines/standards

### VALIDATION

- ISO 22301 Lead Auditor review
- Integrated Crisis Management & BCM/Disaster Recovery Live Exercise
- Tiered exercising programme

### TRAINING & SUPPORT

- Chief Officer team workshop
- Departmental BC Lead training
- Coaching and mentoring to BCM lead manager
- Supplier and contractor briefings

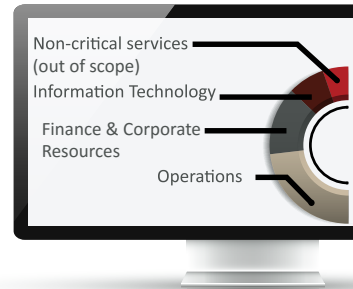
## ANALYSIS & VALIDATION

In our experience Business Impact Analysis, Training programmes and Exercising activities can be challenging to achieve with objectivity and sufficient capacity; they can be resource intensive for organisations to undertake and maintain on a regular basis as your business evolves.

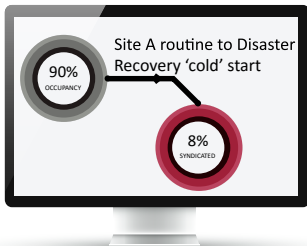
Our Team's practical methods and case studies, coupled with clear helpful analytics and graphics (examples shown below here) will help you to ensure consistency and quality of continuity planning within your critical departments and to convey the critical priorities for the organisation to your Sponsor and interested parties.

We have tailored tools and resources to a variety of organisations, coupled with the right expertise and experience to scope and shape your BCMS to ensure that a manageable and sustainable programme of work can be delivered.

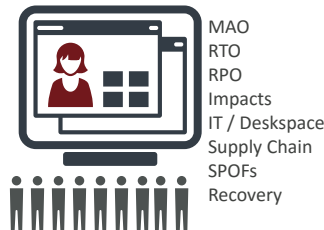
### Strategic Business Impact Analysis



### Disaster Recovery Analysis



### Operational Business Impact Analysis



### Tactical Business Impact Analysis

